

## MY OFFER SUMMARY

# T-BUNDLE BIZESSENTIALS™ MAX PLAN

## WHAT YOU GET WITH YOUR PLAN

Your BizEssentials Max Plan includes 1 fixed line service with local, national and calls to mobiles included, plus free on account calls, 1 Telstra Business Broadband service (TBB), MessageBank® and Calling Number Display, and T-Suite® Remote Backup MozyPro® PC 50GB plan.

## MONTHLY CHARGE

The monthly charge for you BizEssentials Max plan is **\$150** plus any additional call charges.

## PLAN TERM

**24** months

## CALL CHARGES

**Local calls** Included

**Standard National Calls** Included

**Fixed Calls to Telstra  
Mobiles in Australia** Included

**Fixed Calls to non Telstra  
Mobiles in Australia** Included

These rates apply only to calls made from the fixed line that is part of your BizEssentials Plan. The included call types are not available with any other services on your account

## EXCLUSIONS

The call charges above exclude some use, such as calls to mobile services that are using international roaming, international calls or calls to and from premium service numbers (including 1900 and 0055 numbers).

## FREE ON ACCOUNT CALLS

Your BizEssentials Max Plan includes free on account calls. This means you can make free voice calls in Australia to and from fixed line or mobile services on the same account on as your BizEssentials Plan.

- You can have a maximum of 10 fixed or mobile services on the same account as your BizEssentials Plan. You can purchase multiple BizEssentials Plans, however free on account calls do not apply between services on different BizEssentials Plans.

Please note, free on account calls do not apply to video calls, international calls or international roaming calls.

## INCLUDED DATA ALLOWANCE

Your monthly broadband data allowance is 500GB. If you exceed your monthly data allowance, your broadband service will not be slowed, but you will be charged extra for use. There are no peak/off-peak restrictions on your use. Any unused data allowance expires each month.

## EXCESS DATA USAGE CHARGE

\$1 per GB charged per MB (total excess data charges are capped at \$300 per month).

## MESSAGEBANK

MessageBank for your fixed line is included in the monthly price of your BizEssentials Max plan.

## CALLING NUMBER DISPLAY (CND)

CND for your fixed line is included in the monthly price of your BizEssentials Max plan. You require a CND-compatible phone in order to view incoming numbers.

## T-SUITE REMOTE BACKUP MOZYPRO PC

A Remote Backup MozyPro® PC 50GB plan valued at \$29.95/month is included in your BizEssentials Max plan. Once you receive your Broadband activation email, you will also receive instructions on how activate Remote Backup MozyPro PC which you must activate yourself.

## FIXED LINE SERVICE CONNECTION CHARGES

Standard phone service connection charges are waived for new or existing connections for your fixed line service.

You can usually self-install your broadband service at no charge. Occasionally, self-installation will not be available, and we may need to visit your premises to install your service, such as when:

- you have a PABX or complex phone service at your premises
- you have more than 4 phone outlets on the same phone line we use to provide your broadband service
- your phone line has a central splitter
- your phone is used to connect a back-to-base alarm system.

If we do visit your premises to install your service, you can choose between Onsite Install Basic installation and Onsite Install Plus installation.

**Onsite Install Basic**      **\$120** (once off charge)

We will prepare your TBB service for installation, connect your router to your broadband service and to one computer

**Onsite Install Plus**      **\$220** (once off charge)

This includes Onsite Install Basic installation plus phone support for connecting the router to up to 3 PCs or laptops, set up of up to 10 Business Mail POP email accounts and a demonstration of how to use the CustData online reporting and management tool.

We may charge you additional charges if the installation of your broadband service is not standard (for example, because it is in a difficult location or because of obstacles in the terrain or your premises). We will provide you a quote for the work based on your particular circumstances.

## CONNECTION TIMEFRAME

Depending on your current set up, the TBB activation can take up to 10 business days.

## EARLY TERMINATION CHARGE (ETC)

If you cancel your BizEssentials Max plan before your 24 month term has ended, you must pay us an ETC. Your maximum ETC at the start of your plan is **\$2,340**. This amount decreases by equal instalments each month you stay on your plan.

ETCs also apply either when you or we:

- cancel or disconnect the broadband component within your BizEssentials Max plan
- cancel or disconnect the fixed line service component within your BizEssentials Max plan
- cancel your whole account.

## MINIMUM PLAN COST

**\$3,600**. This is the minimum amount that you will pay over the length of your plan.

## FURTHER INFORMATION

Thank you for choosing Telstra for your communication needs.

If you have any questions regarding your bill, technical support, service or connection just call us on **13 2000** or **13 2999** free from Telstra fixed phones and mobiles in Australia.

This is a summary only – the full legal terms for this plan are available at [telstra.com.au/customer-terms](https://www.telstra.com.au/customer-terms)